

NIAGARA FALLS COUNTRY CLUB

505 MOUNTAIN VIEW DRIVE
LEWISTON HEIGHTS

LEWISTON
NEW YORK 14092

(716) 282-1204



February 8, 2006

Mr. Joe Porto
Kwik Klean Carpet & Upholstery Cleaners
32 Deuro Drive
Niagara Falls, NY 14304

Dear Mr. Porto:

I would like to take the time to thank you for a job well done. The carpets in all areas of the Country Club came out looking great.

Your professional approach and that of your staff was evident from the time you bid the job to the final inspection of the finished product.

I look forward to working with you in the future and should you need a referral, please do not hesitate to call.

Sincerely,

A handwritten signature in black ink, appearing to read 'Alan Cohen', written in a cursive style.

Alan Cohen
Club Manager